

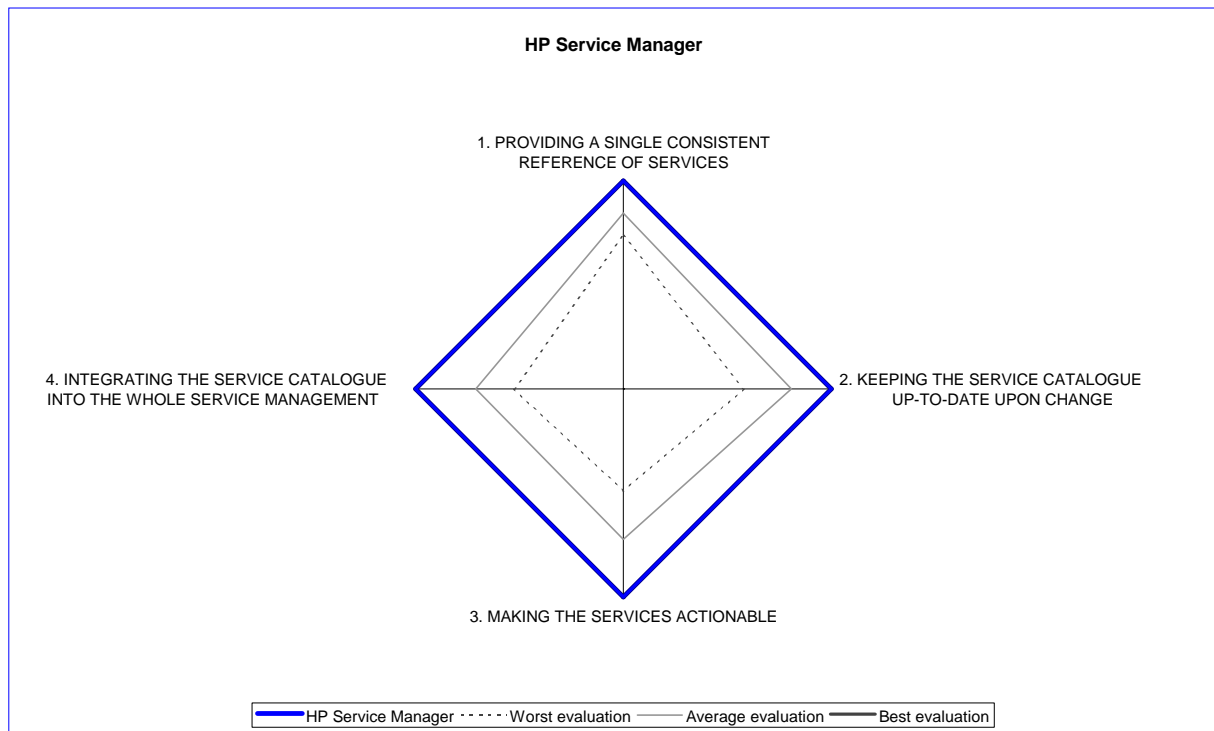


## Yphise certifies **HP Service Manager**

**as the best ranked software solution in comparison with the competition for the SCRM business case**

### **Service Catalogue and Request Management**

**Yphise certifies that the solution has the strengths that represent a valuable investment according to expected benefits by large companies, based on ISO 9001-certified assessment.**



Certificate No 080701 valid until July 31, 2009.

The detailed results are released at <[www.software-assessment.yphise.com](http://www.software-assessment.yphise.com)>.

**Yphise puts forward recommendations that are based on its independent research program aimed at identifying the best software products in order to optimize IT cost, value and risk.**

**The four dimensions above aggregate more than 170 functional or technical assessment items. The Yphise List of Requirements is practical in order to evaluate the capacity of the products to attain the expected return on investment; it is also proactive in order to evaluate product prospects.**

**Yphise ISO 9001-certified independent assessment of software products**