

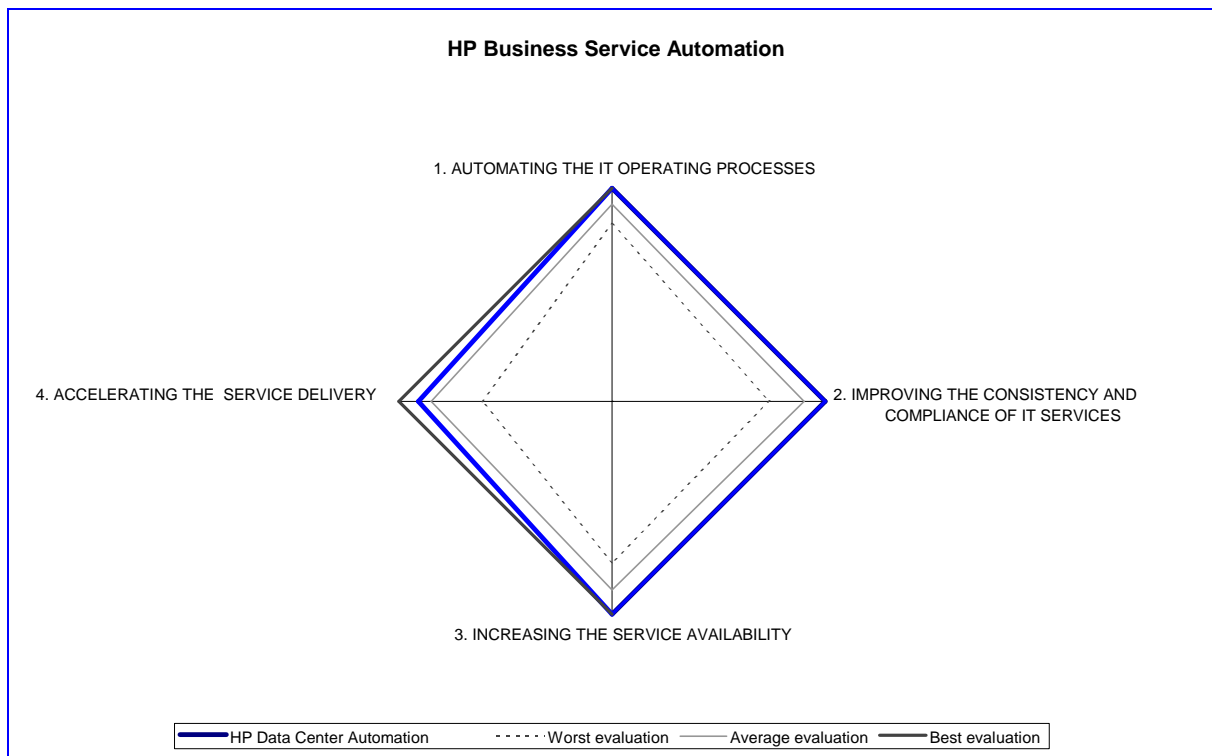


Yphise certifies **HP Business Service Automation**

as the best ranked software solution in comparison with the competition for the ASTO business case

Automation of Service Transition and Operation

Yphise certifies that the solution has the strengths that represent a valuable investment according to expected benefits by large companies, based on ISO 9001-certified assessment.



Certificate No 090801 valid until August 31, 2010.

The detailed results are released at <www.software-assessment.yphise.com>.

Yphise independent research identifies and promotes valuable business cases backed by strong software solutions leading to pragmatic projects.

The four dimensions above aggregate more than 180 functional or technical assessment items. The Yphise List of Requirements is practical in order to evaluate the capacity of the solutions to attain the expected return on investment; it is also proactive in order to evaluate solution prospects.

Yphise ISO 9001-certified independent assessment of software products